SOURCE SYSTEM

We maintain IT across its lifecycle. Longer hardware life, lower TCO.

Source System Company Limited



About us

The banks, hospitals, and insurers we work for run hardware they can't swap out on a whim. A machine at a counter or in a server room has work tied to it. Taking one out of service costs more than the price on the invoice.

Four services, in lifecycle order

01

IT Manpower Outsourcing

Screened IT professionals join your operation on-site, without adding a recruiting burden or the cost of permanent staff.

02

On-site Support

When a system fails, engineers come to your site and fix it there, so downtime is shorter.

03

Hardware Maintenance & Preventive Care

Engineers inspect and service your hardware on a schedule, catching faults before they cause downtime and extending its working life.

04

Parts Sourcing & Replacement

The right part is sourced, even for end-of-life models, and engineers fit it on-site instead of replacing the whole unit.

01

IT Manpower Outsourcing

Screened IT professionals add capacity to your team, without the recruiting load or permanent headcount cost.





02

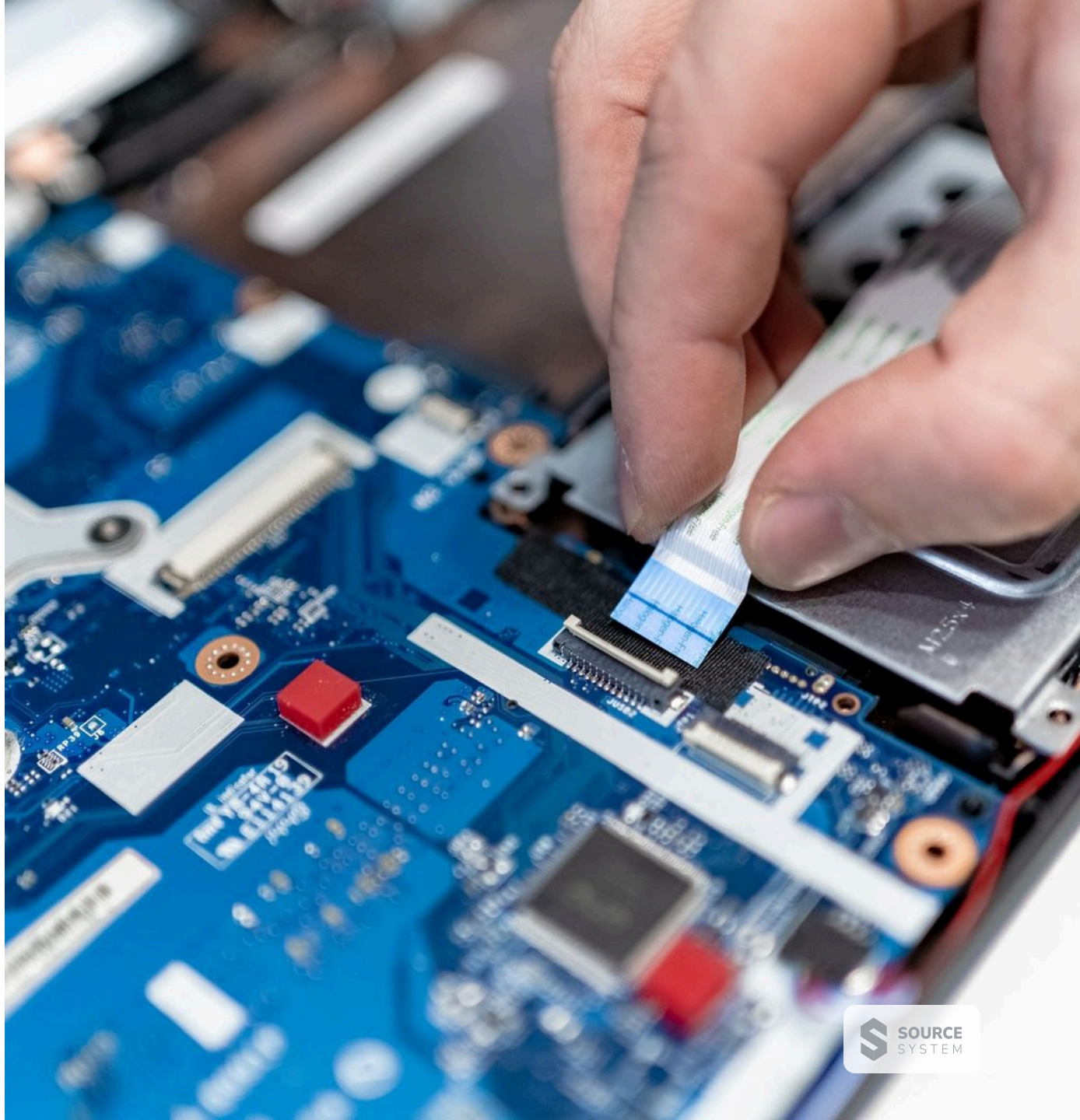
On-site Support

Engineers come to your site when a system fails, and fix it there to cut downtime.

03

Hardware Maintenance & Preventive Care

Engineers inspect and service your hardware on a schedule, catching faults before they cause downtime and extending its working life.



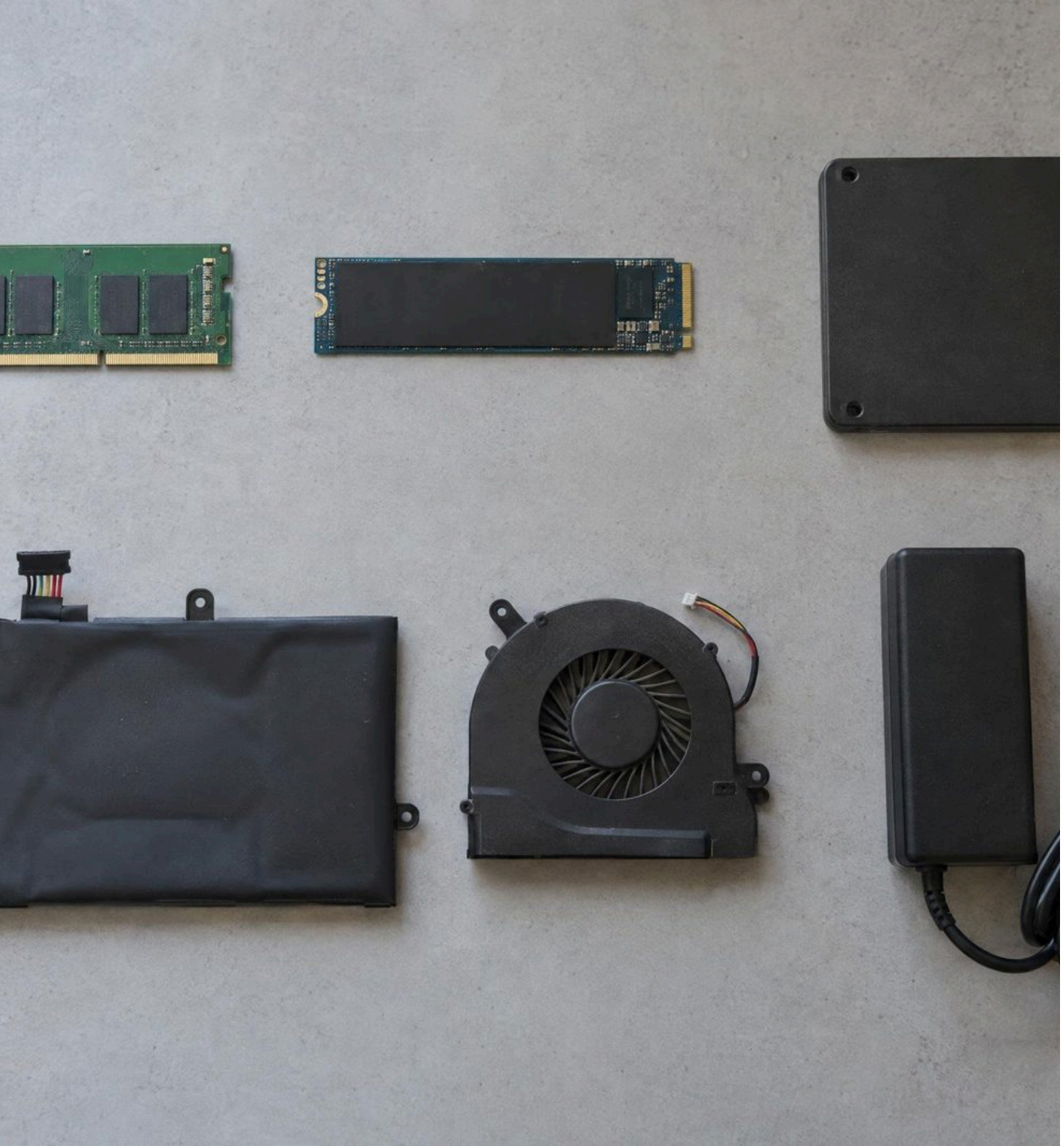


04

Parts Sourcing & Replacement

We source the right part for your model and fit it on-site, even for end-of-life hardware. One missing component doesn't have to mean a whole new unit.

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Parts we source and fit

A Laptop memory (SO-DIMM)

B M.2 SSD

C 2.5-inch SSD

D Laptop battery

E Laptop cooling fan

F Power adapter

What one preventive visit covers

Every device type goes through the same five steps: cleaning, a condition check, a function test, firmware and patch checks, and a written record with recommendations. What changes is where we look on each kind of device.

Desktops and laptops

Typical in bank and government TORs: once or twice a year

- Fans and heatsinks cleaned of dust, fan speed and temperatures checked
- Disk health read from SMART
- Laptop battery wear checked
- Keyboard, ports, and screen tested
- BIOS, drivers, Windows patches, and antivirus brought up to the versions your policy requires
- Asset tags matched against your register

Printers

Typical in bank and government TORs: every quarter, or by page count

- Pickup rollers, separation rollers, and the fuser cleaned
- Page count checked against the maintenance kit interval
- Meter reading logged and a test page printed
- Firmware updated

Servers and storage

Typical in bank and government TORs: every quarter or every six months

- Logs and status read through the management controller (iLO, iDRAC, or XClarity)
- RAID status checked, and disks starting to log errors flagged
- Redundant power supplies, fans, and temperatures checked
- Cache controller battery checked
- Firmware compatibility confirmed before any update

Network and UPS

Typical in bank and government TORs: UPS twice a year

- Switches: per-port errors, logs, and firmware checked
- UPS: battery tested, runtime measured against the real load, and battery age checked (UPS batteries usually need replacing every 3–5 years)
- Server room: temperature, humidity, and cabling checked

The right interval depends on your site. A dusty branch or a factory floor needs more frequent visits than an air-conditioned office. Your interval is agreed when we set the scope.

Scope of work

Equipment	Almost all IT hardware: desktops and laptops, printers including bank passbook printers, servers and storage, network equipment, UPS units, kiosks, and POS and EDC terminals
Current work	Staff placed with clients as their IT helpdesk · Service work for hardware brands, looking after their customers' machines
Contract options	Per job · Monthly contract · Annual contract
On-site coverage	Nationwide, with engineers travelling from Bangkok and regional teams in Chonburi, Chiang Mai, Khon Kaen, and Songkhla
Urgent problems after hours	Phone · Email · LINE, through the channels set out in your contract
Parts	Imported directly from suppliers · Warranty as set in your contract
Before work starts	An NDA and background checks for everyone on the team, on every job

Where we fit

Banks

Branches across the country, each needing the same standard of care.

Insurers

Legacy systems kept running, instead of a full replacement.

Hospitals

Maintenance budgets managed more precisely.

Enterprises

A total cost of ownership you can forecast.

You don't start over every year

Our people on site know your systems, your users, and the history of each machine. When something goes wrong, they can fix it quickly without anyone explaining it again.

3 years

Average client relationship

20

People on the team

Company figures as of September 2026.

How we get started

1

First conversation

Tell us which systems and hardware you run, and where the problems are.

2

Site survey

We visit your site and list the equipment we'll look after.

3

Scope, service levels, and price

One proposal sets out the scope of work, service levels, and price.

4

Contract and team

We sign the contract and an NDA, then prepare the team. Everyone on it is background-checked, on every job.

5

Work starts

The team starts work on the agreed scope.

Talk to us about TCO

Or call +66 62 206 2601

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